



Lacks Trim Systems–RFQ Language–Customer Debits

Unauthorized production customer debits are not permitted. Lacks Trim Systems policy regarding production customer debits requires your plant and / or other personnel to contact the appropriate department within Lacks Trim Systems to receive a Lacks Trim Systems authorization notice prior to any debit. The authorization notice must appear on the debit to ensure the validity of the claim.

If the debit is Quality related, a “Returned Material Authorization Notice” (RMA) is required. RMA’s are only issued by the Lacks Trim Systems Director of Quality (Kim Zoerman, 616.554.1518 or k.zoerman@lackstrim.com).

If the debit is Delivery or Shipment related, a “SR Code” is required. SR Code’s are only issued by the Director of Material (John Wilcox, 616.455.5171 or j.wilcox@lackstrim.com).

If the debit is pricing, tooling payment, or any other reason, prior authorization is required by Lacks Trim Systems, Accounts Receivable (Luann Shatney, 616.956.7292 or l.shatney@lackstrim.com).

Lacks Trim Systems’ continued delivery following an unauthorized debit does not constitute a waiver of Lacks Trim Systems’ right to demand payment in full. Failure to resolve such matters will constitute a default under the applicable purchase order and will permit Lacks Trim Systems to take any action available to it under the UCC.

Lacks Trim Systems values your business and looks forward to continuing our partnership going forward.